



Please help us to improve our services

Your Details (Optional)

Your Name										
Your Email										
Your Age (please tick)	Under 18	<input type="checkbox"/>	18-29	<input type="checkbox"/>	30-49	<input type="checkbox"/>	50-69	<input type="checkbox"/>	70+	<input type="checkbox"/>

How did you hear about Gwynedd Archaeological Trust (GAT)? (Please specify where you see *)

GAT Leaflet/Poster	<input type="checkbox"/>	Museum/Archive/Library*	<input type="checkbox"/>
GAT Website	<input type="checkbox"/>	Local Authority	<input type="checkbox"/>
Other Website*	<input type="checkbox"/>	RCAHMW	<input type="checkbox"/>
Publication*	<input type="checkbox"/>	Cadw	<input type="checkbox"/>
Media Coverage*	<input type="checkbox"/>	Professional Contact	<input type="checkbox"/>
School/University*	<input type="checkbox"/>	Word of Mouth	<input type="checkbox"/>
Talk/Exhibition*	<input type="checkbox"/>	Other*	<input type="checkbox"/>

***Please Specify:**

How would you rate the following services? (Please tick one box per item)

	Excellent	Good	Satisfactory	Poor	N/A
Quality of information provided	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Relevance of information provided	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Standard of service provided	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Helpfulness of staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Response Time	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Did you visit the Historic Environment Record (HER) as part of your enquiry?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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If YES, how do you rate the following services at the HER? (Please tick one box per item)

	Excellent	Good	Satisfactory	Poor	N/A
Workspace availability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Computer facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library Resource	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Helpfulness of staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Opening hours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of information available	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Any comments or suggestions? (Please continue on separate sheet if necessary)

**Please Return to Gwynedd Archaeological Trust, Craig Beuno, Garth Road, Bangor,
Gwynedd, LL57 2RT or email: her@heneb.co.uk**

Thank you for completing the User Feedback Form